

APPLICANT(S): H. HENN, et al.

SERIAL NO.: 10/620,632

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LISTING OF THE CLAIMS

Claims Listing:

1 – 13. (Cancelled)

14. (Original) A method comprising:

in one screen, providing an interface to a workflow system for performing a selected workflow and an interface to a collaboration system within which actors of a current instance of a selected workflow can collaborate.

15. (Original) A method according to claim 14 and wherein said actors comprise at least one of the following: workflow actors and external actors.

16. (Original) A method according to claim 14 and also comprising notifying at least one workflow actor that a work item is waiting for him/her to act upon.

17. (Original) A method according to claim 16 and wherein said notifying comprises producing a hyperlink to said awaiting work item.

18. (Original) A method according to claim 14 and also comprising accumulating correspondences of said actors when performing said current instance of said selected workflow.

19. (Original) A method according to claim 18 and wherein said accumulating comprises sending a hyperlink to a location where a workflow actor may process a work item.

20. (Original) A method according to claim 18 and wherein said accumulating comprises transferring control of a work item from a first workflow actor to a second workflow actor.

21. (Original) A method according to claim 14 and wherein said providing comprises providing a contact list of at least some of said actors to said collaboration system.

22. (Original) A method according to claim 21 and wherein said second providing comprises activating a staff resolution component of said workflow system to determine said actors for said current workflow.

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23. (Currently Amended) A method according to claim ~~24~~ 22 and wherein said activating comprises selecting a portion of said actors according to a current work item to be performed.

24 – 33. (Cancelled)

34. (New) The method according to claim 14 and wherein said providing comprises providing a support interface per support application, wherein said support application supports said performing of said work of said selected workflow.

35. (New) The method according to claim 14 and wherein each said interface includes a portlet.

36. (New) The method according to claim 34 and wherein said support interface includes a portlet.

37. (New) A method comprising:

in one screen, providing an interface to a workflow system for performing a selected workflow and an interface to a collaboration system within which any actor of a current instance of a selected workflow can collaborate with any other actor of said instance.

38. (New) A method according to claim 37 and also comprising:

within said workflow system, enabling said actors to be defined; and
providing a list of said actors of a current instance of a selected workflow to a collaboration system.

39. (New) A method according to claim 37 and wherein said actors comprise at least one of the following: workflow actors and external actors.

40. (New) A method according to claim 37 and also comprising notifying at least one workflow actor that a work item is waiting for him/her to act upon.

41. (New) A method according to claim 40 and wherein said notifying comprises producing a hyperlink to said awaiting work item.

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42. (New) A method according to claim 37 and also comprising accumulating correspondences of said actors when performing said current instance of said selected workflow.

43. (New) A method according to claim 42 and wherein said accumulating comprises sending a hyperlink to a location where a workflow actor may process a work item.

44. (New) A method according to claim 42 and wherein said accumulating comprises transferring control of a work item from a first workflow actor to a second workflow actor.

45. (New) A method according to claim 37 and wherein said providing comprises activating a staff resolution component of said workflow system to determine said actors for said current workflow.

45. (New) A method according to claim 44 and wherein said activating comprises selecting a portion of said actors according to a current work item to be performed.